Radio Days – 2008-09-27

Tip of the Week — Fuel Prices

A recent TV report that stated that Google had started a fuel-price monitoring service. This would have to be one of the most sought-after services, if it worked. Unfortunately, as those of you who have tried it will know, it only covers capital cities. I used the service and found that the nearest cheap fuel was over 150 km away. Hardly worth the effort, as the fuel used to get to the cheap fuel would have made the cost prohibitive.

Perhaps, in the near future, we country bumpkins will have the sort of service that city slickers take for granted.

Installing Programs off the Internet

I recently visited a number of clients who had tried to download and install a program from the internet. The program had been downloaded correctly (all 45 MB of it on a dial-up internet connection: some five or six hours' work!) but was then lost! This did not help the language near the computer.

This problem rears its ugly head frequently, and the easiest way to stop it happening to you is to be very careful where you store your files. This was the subject of an earlier program, but it appears that this sort of problem will keep recurring until the cows come home! My suggestion is that you create a new folder (I call this folder *Downloads*) then store all downloaded files in that folder. This way the file is where you expect it: which is a good thing!

This problem happens most often with people who use Internet Explorer (the web browser that comes with Windows) so a simple remedy is to click on *Run* not *Save* when downloading a program. Of course, this will not work if you are saving a file: you will still have to select a download location and remember where you saved the file.

Once the program has been downloaded you can then run it. You will be asked if you are sure you want to do this: if you trust the program then accept this warning. If you do not trust the program you should not have downloaded it in the first place, but that is another story!

From here on the process should be easy to follow. Some programs ask questions that make even me stop and think, so I feel for you if you get stumped by the installer. The process is usually to keep on clicking *Next* until you are told to stop, when you click on *Finish*! At this stage you know that everything has worked, and you just have to start using the program.

Sometimes, and the switch from AVG Free v7.5 to AVG Free v8 is a good example, you have to uninstall the old version before you can install the new version. I am not sure why this is, but failing to follow the correct steps will ensure that you have a program which does not work, so you have to start again and do the job properly.

To uninstall a program click *Start » Control Panel » Add or Remove Programs* then wait until all the program names appear. Click on the program's name then select *Remove* or *Uninstall*. You may have to click a few more times (all programs have their own uninstaller) before the program is removed. Depending on the program you may have to reboot (restart) your computer.

Websites

None this week.