

Radio Days – 2010-03-27

Tip of the Week – Internet Not Working II

After last week's talk about the internet not working I had another client whose internet did not work. She tried to change the settings in her firewall (as I suggested last week) only to discover that her firewall was the one which comes with Windows and there were no settings which she could change. She rang me and I went over there and I got her internet connection working. For a short while. This was a frustrating exercise for both of us so I used that standard trick for electronic devices which do not work: I turned her ADSL modem off and disconnected the power.

After that, and the standard one minute wait, I connected the power and turned her modem back on. It was then that I discovered the problem: her modem was not working ten minutes after turning on the power. It seemed that the problem was with her modem but more checks showed that the problem was different. There was no filter in her phone line and the cable from the wall to the modem was faulty. Fixing both of these problems gave her an excellent internet connection. Another happy client!

Sharing Photos by Email

Have you ever had an email with a large photo which you could not see in full? This is just too frustrating because you now have to find a way of seeing the whole photo, not just the little bit that you see in your email program. One client received a photo in an email and all she could see was a hand, and that was all that printed when she clicked on print.

You will not want to frustrate your friends by doing that to them so you have a number of options. To send photos which your friends can open and see on screen with no bits missing:

- Open the folder containing the photo(s) which you want to send.
- Select the photo(s) to be sent:
 - To select one photo just click on it
 - To select photos shown together click on the first then shift-click on the last
 - To select random photos click on one then ctrl-click on the others
- Right-click somewhere in the selected area and select *Send To » Mail Recipient*
- In the box ensure that *Make all my pictures smaller* is selected and click *OK*

This starts a normal email. You add the email addresses of your friends and your message then click on *Send*. They receive your email and they can see all your photos on their screen. One problem is that you cannot add captions to your photos as you have probably seen.

To add captions you will need to use a word processing program, then email your photos from that. This means that you will have to reduce your photos by hand. You can use a programs like *Irfanview* and *Picasa* to reduce your photos. These programs are some of the most popular free programs for working with photos. They can reduce your photos to any size that you want, and then you can create a normal document and email that document.

Shift-Click & Ctrl-Click

Many people do not know that you can hold down a key on your keyboard to change the way that a mouse click will be seen by Windows. If you hold the *Shift* key when you click a photo it will select all photos from the selected one back to the first one. Holding the *Ctrl* key while you click just adds this photo to those already selected. Both click types are useful.

Websites

Irfanview www.irfanview.com